

CAFÉ HANOI – INSIDE DINING POLICY

Diner Protocols - Covid-19 Red Traffic Light

Signing in with Covid Vaccine Certificate will happen at the entrance to Tuawhiti Lane off Galway Street (our usual Café Hanoi entrance adjacent to The Hotel Britomart).

Maintain one metre social distancing when you leave your table.

Masks must be worn when you are not seated including when going to the bathrooms.

Payments will be taken at the table, please do not get up to pay.

There are time limits on each table to ensure we can serve customers dining after you. If you would like an extension please let your server know at the earliest possible convenience. We will do our best to accommodate your needs. Please be gracious if we require your table back

You will exit through our bar area directly onto Galway Street. This is a different door than the one you came in through. Your waiter can point you in the right direction.

Restaurant Operations Protocols - Covid-19 Red Traffic Light

All staff have been checked and have provided proof of being allowed to work within the Covid Vaccine Framework.

Floor staff are always wearing masks.

Staff to check customer vaccine certificates and ensure scanning of Covid-Tracer QR code.

One meter distancing between groups.

100 maximum customers dining at any one time.

CAFÉ HANOI – OUTSIDE DINING POLICY

Diner Protocols - Covid-19 Red Traffic Light

Signing in with Covid Vaccine Certificate will happen at the entrance to Tuawhiti Lane off Galway Street (our usual Café Hanoi entrance adjacent to The Hotel Britomart). You will receive a sticker once your certificate has been sited.

Maintain one metre social distancing when you leave your table.

Masks must be worn when you are not seated including when going to the bathrooms.

Payments will be taken at the table, please do not get up to pay.

Outside dining tables are not reserved but a wait list may be in use. Please be gracious if you have been asked to give the table back and have completed the dining aspect of your evening.

Restaurant Operations Protocols - Covid-19 Red Traffic Light

All staff have been checked and have provided proof of being allowed to work within the Covid Vaccine Framework.

Floor staff to always wear masks.

Staff to check customer vaccine certificates and ensure scanning of Covid-Tracer QR code.

One meter distancing between groups.